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Kef Tech, LLC

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www.metro-board.com

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Solid board... Shipped as discussed

Jun 26, 2013



It's really the first time I've bought something this expensive from a small shop like this. I'm very impressed with the response to questions throughout the process. He also kept you up to date on about how long it would take to build and ship the board and when to expect it. Overall very impressed with the service and looking forward to taking the board for a spin after work!

Jun 17, 2013



Metro board rules! Product arrived speedily and in great condition. Definitely recommend to anyone interested in electric skateboards.

Jun 7, 2013



Excellent product from the build quality to the included instructions. Actually ordering a second one right now! Shipped within a week and was packed carefully to prevent damage. If you are looking for an electric skateboard, the metroboard is simply the best.

Apr 27, 2013



The owner of this company consistently provided prompt customer support and helpful advice. My overall experience was excellent.

Apr 23, 2013



Great service, excellent product, couldn't ask for more!

Apr 23, 2013



The best.

Apr 18, 2013



I purchased the board for Christmas as a gift but get to ride it a lot. We got the gravity midsize which is perfect for carrying on a bus or into a store, just like a regular skateboard, since when holding by the front trucks it hangs an inch above the ground. At 19lbs is very light to carry, and the remote is super small and fits in your pocket. I'm 185lbs and the board clocked the board at 18.5mph and 14.6 miles with more battery to spare. It handles hills like a champ. a particular 2 stage hill at the college is 20 to 25 degrees followed by a short 40 degree climb and although slows way... [more »](#)

Apr 10, 2013



Fast international service and assistance, everything worked fine. All emails I sent to MetroBoard for questions and details has been replied in just 1 hour, week-ends included!

Apr 2, 2013



Seller is very responsive to all questions. The board is very well designed and made. Would definitely recommend to friends.

Feb 23, 2013



Love the board and highly recommend to others!

Oct 18, 2012



Hi all, i just receive my board, is far beyond my expectations, i choose the shortboard to use it to go to work, its just the perfect size,now i have to go and ride it. I bought it from SouthAmerica, llan offer my the interbnational shipping at a very good price, instead i use my usual courier, the comunication with the shop is excelent the answer every question the same day, no matter what you are asking, and they give you all the support in every step. Thats a thumb up for the Mettroboard team.

Oct 11, 2012



Great product and a great group to work with. They go out of their way to service the customer

Sep 15, 2012



It was a real pleasure buying from this store. The skateboard was shipped within the week and it arrived packed very nicely. The product is everything I wanted and more. I definitely give this merchant 2 thumbs up! :)

Aug 30, 2012



Order was handled well, prompt reply to my one request.

Aug 26, 2012



I dropped the controller on my second usage (something recognized on the website) and it broke. The company charged me \$30 for a new controller, even though the first one was 10 days old.

After 20 days (I paid to get a working controller) and trying to use the product for only the second time, I decided it was not working as expected and emailed for return authorization. I offered to take a partial refund (since I had essentially bought TWO controllers), but was told that the website lists a 7 day refund period, and this was 20 days. I had never seen the 7 day refund mentioned at any time before,... [more »](#)

Aug 14, 2012

Seller's Response - Aug 14, 2012

This customer fell off his board due to his own inexperience and dropped his remote which got damaged, and wanted a free replacement, but our warranty policy doesn't cover damage due to accidents. Instead... [more »](#)



Easy enough will use again

Jul 23, 2012



While this is my first electric board, I have been riding skateboards and the like since I was 10 years old and this has to be one of the best boards (or toys) I have ever owned. The controls are easy to figure out and the breaks are very responsive. I live in a very hilly area and this board can go up most hills (I was surprised by this) and then the breaking system helps you control the downhill runs so you don't kill yourself. I would compare riding this to a fresh power morning snowboarding or glassy day out on the wake board. I am beyond happy i went with a metro-board!

Jun 19, 2012



Exceeded my expectations! What fun this board is and all of the bells and whistles (literal and figurative). Customer service is superb and product matches it. I waited a coupe of years to finally buy one--I wish i had pulled the trigger the first time I looked. Have ridden it fifteen miles today--the first day :) I never have been a great skateboarder and at 41 years old I am not going to become one, but average skills are plenty to be able to have great fun with one of these metro-boards.

Jun 3, 2012



Everything worked out perfectly. The board has arrived without any problems in Germany/Munich. Best regards..

May 6, 2012

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